

yocova

Increasing security

with Multi-Factor Authentication

April 2021



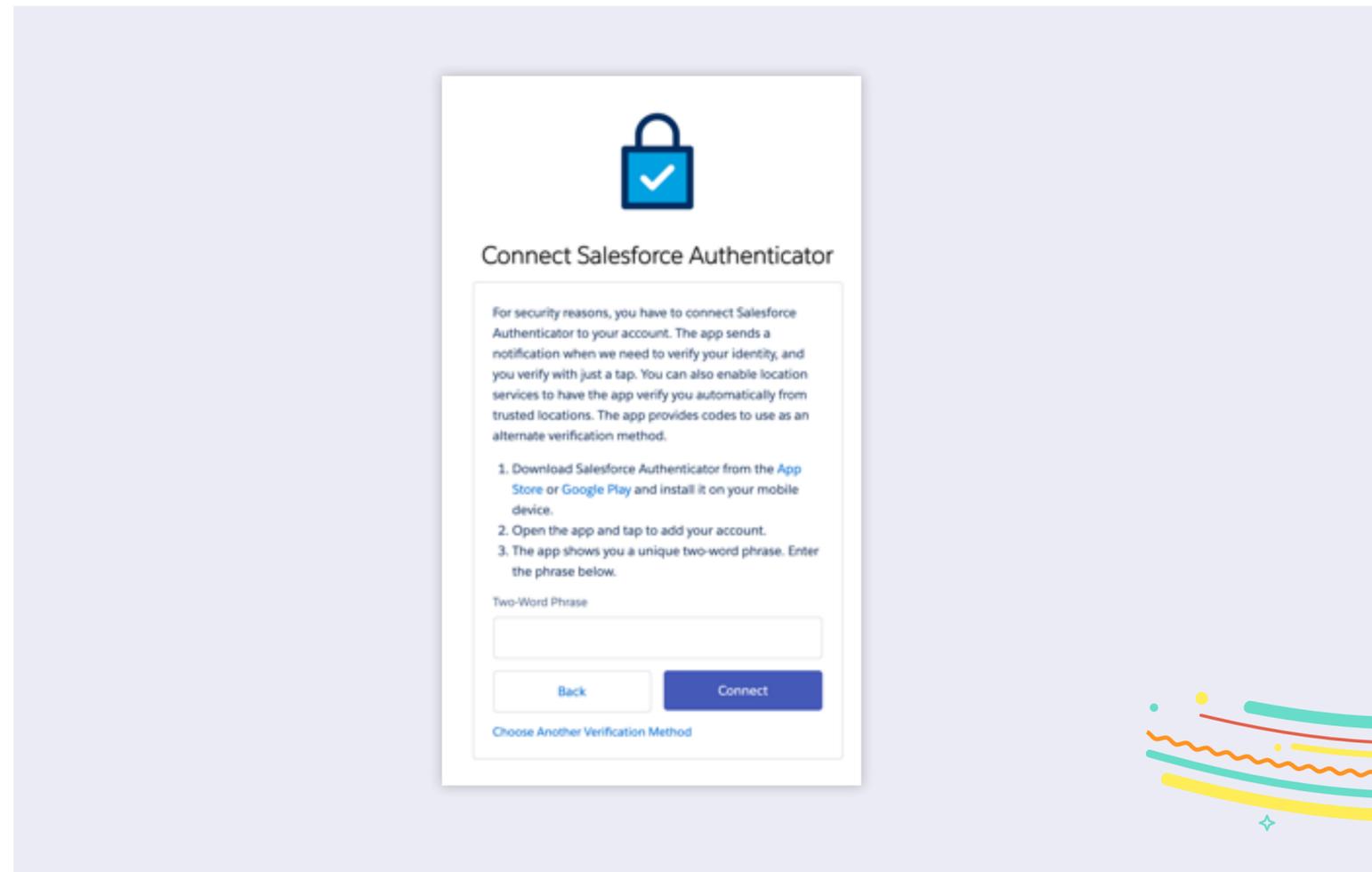
Increased security on the Yocova platform with Multi-Factor Authentication

We've added an additional layer of security to Yocova with Multi-Factor Authentication (MFA). This is to ensure Yocova members can enjoy the platform safe in the knowledge that their data is even more secure, for greater confidence, and open and safe sharing.

This means that you'll need to use another device, such as your mobile phone, to validate your identity. It's a straightforward process to set this up; there are just a few steps you need to take to install this functionality on your device.

Getting started with Multi-Factor Authentication

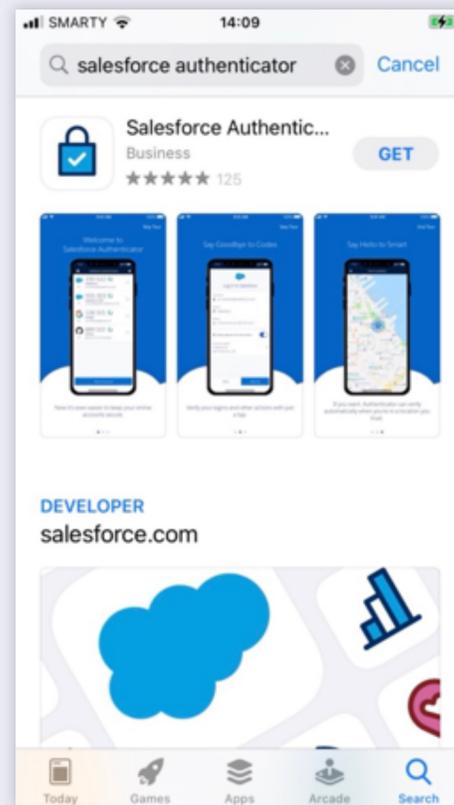
The next time you log in to Yocova, this screen will appear:



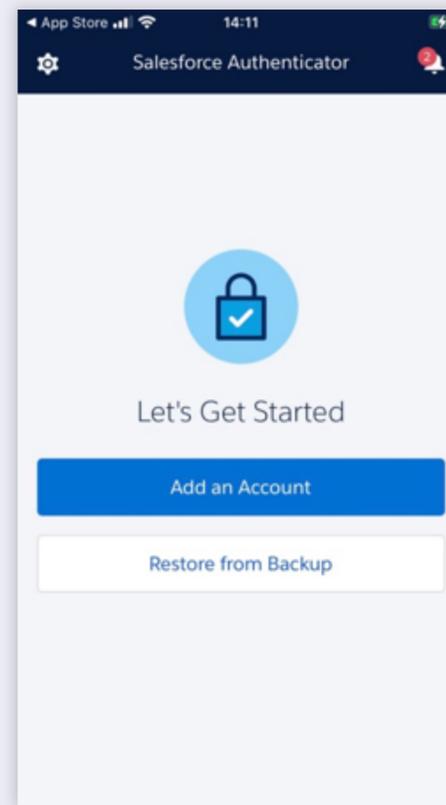
You've got a couple of options – you can either use the Salesforce Authenticator app, or use an alternative authenticator, such as Microsoft or Google.

Using the Salesforce Authenticator App

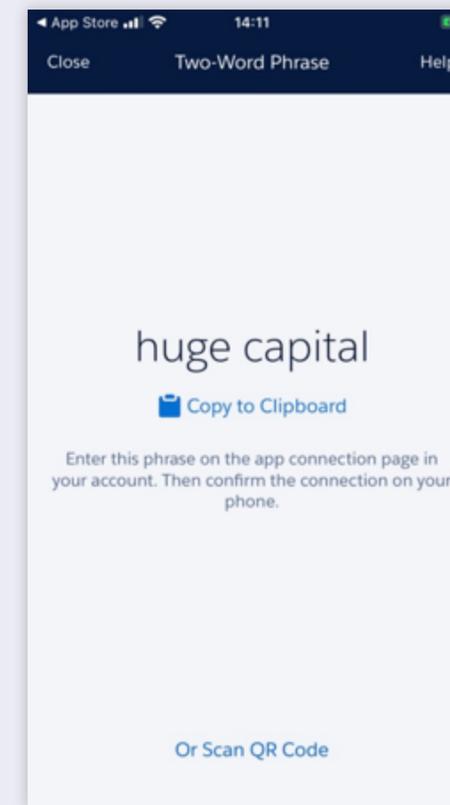
First, go to the App Store or Google Play store and search for and download “Salesforce Authenticator”. It looks like this:



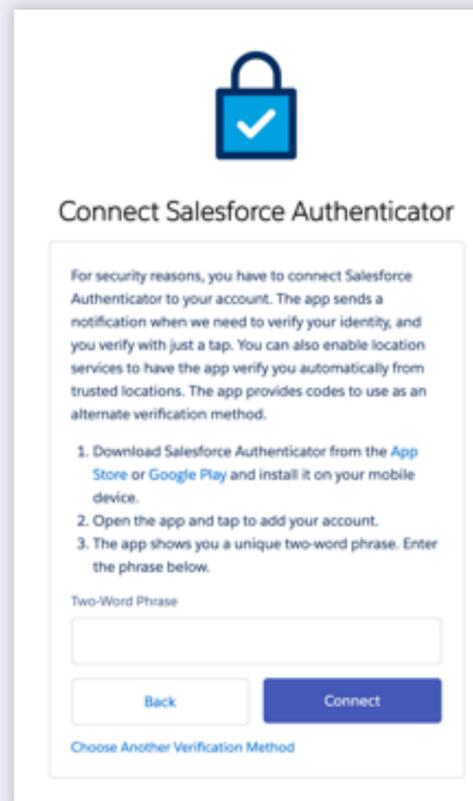
Once you've installed the app, you'll be prompted to add an account. Tap **Add an Account** on your device.



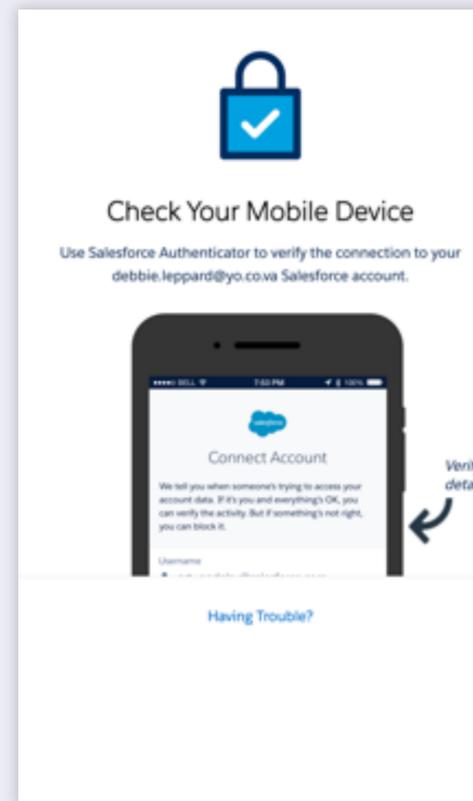
You'll then see a two-word phrase – for example:



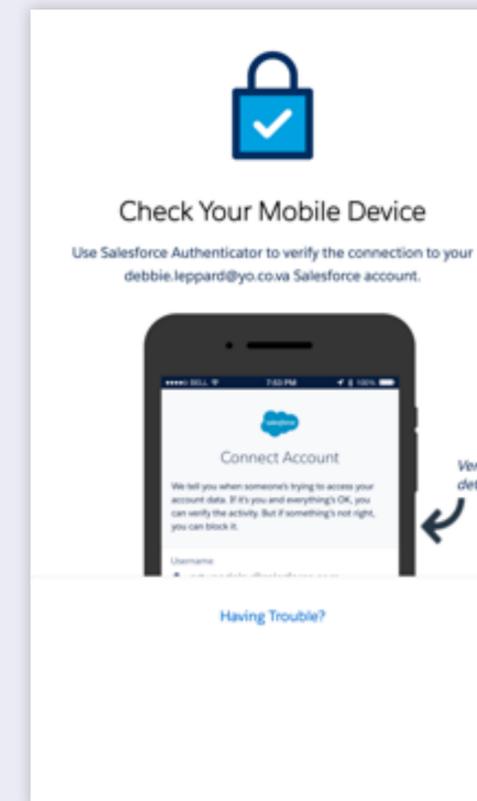
Just enter the two words you see into your “Connect Salesforce Authenticator” on your browser and click **Connect**:



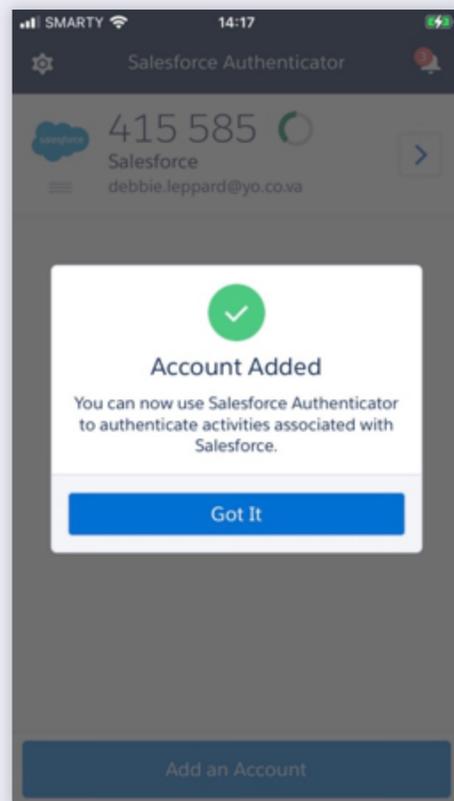
You'll then see the following message in your browser asking you to approve the request to log in to Yocova.



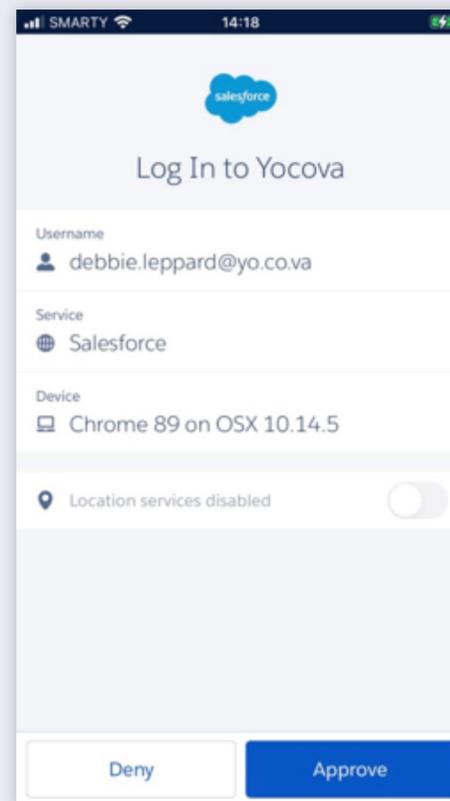
And you'll see the **Connect Account** page on your mobile device.



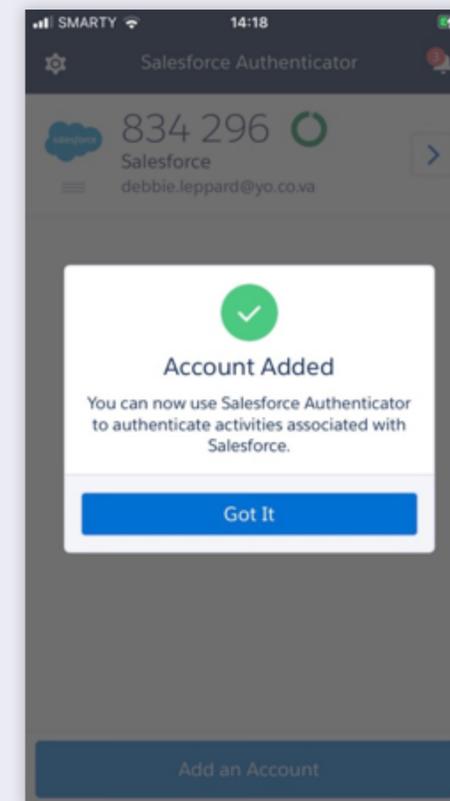
Tap **Connect** and you'll then see the **Account Added** page on your mobile:



Tap **Got it** and then the following screen will show on your mobile:



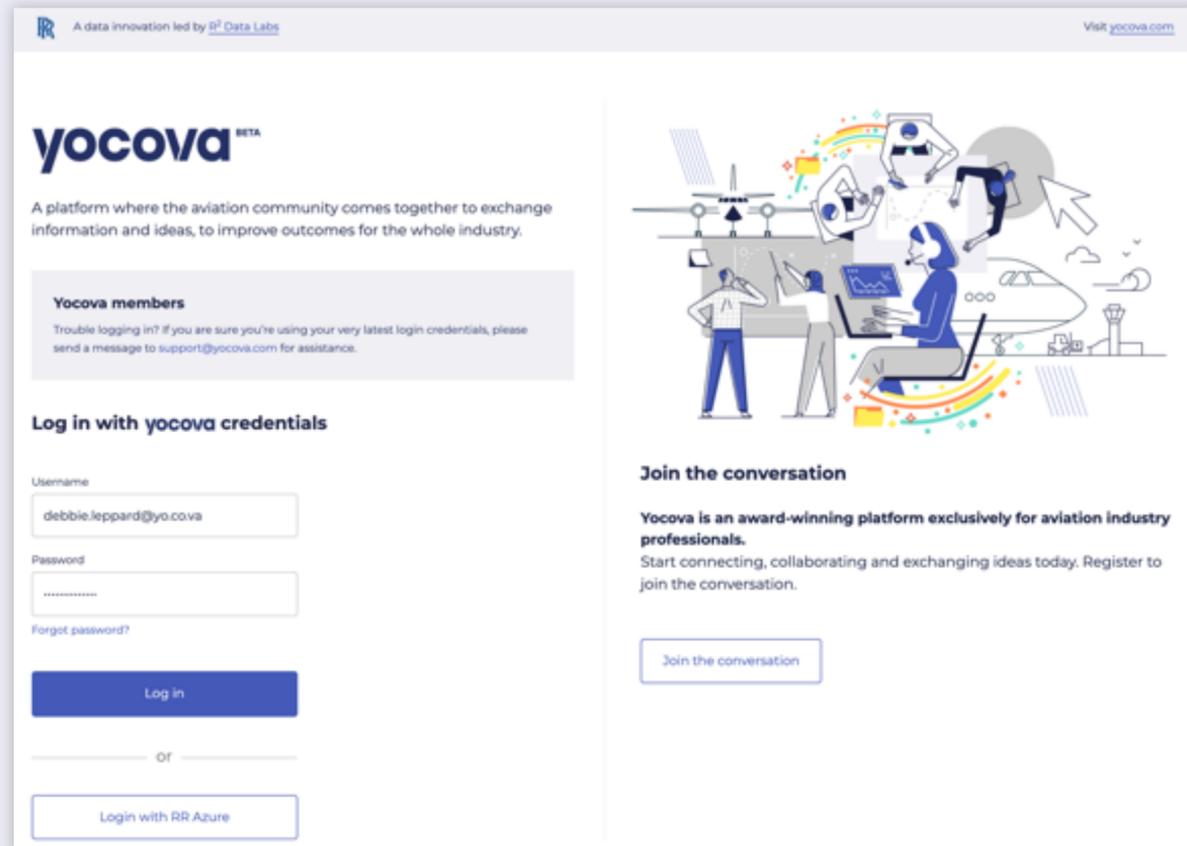
Tap **Approve** on your mobile and you'll see a green tick on your browser and the Account Added screen on your mobile.



Tap **Got it** on your mobile and you'll then be logged into Yocova.

Your mobile will also have the option to turn on location services, which allows Salesforce Authenticator to determine your location, but you can cancel this if you'd prefer not to use it.

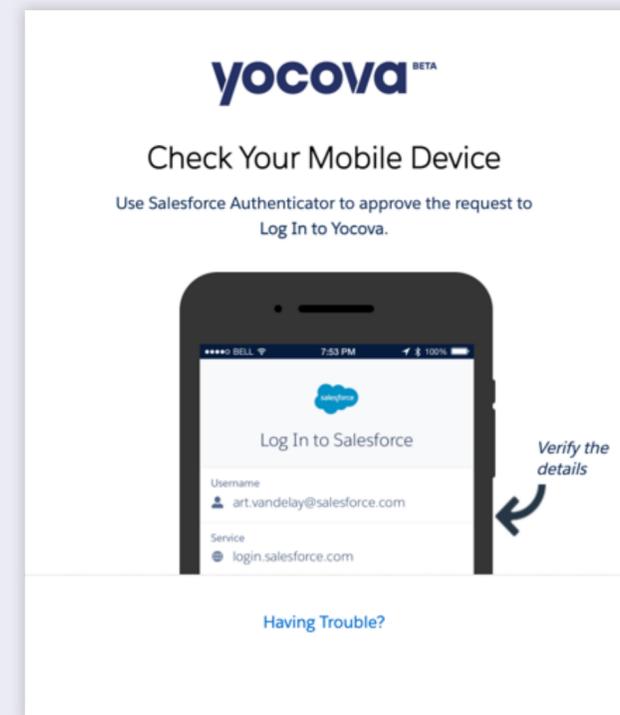
Future logins after Multi-Factor Authentication is installed and enabled



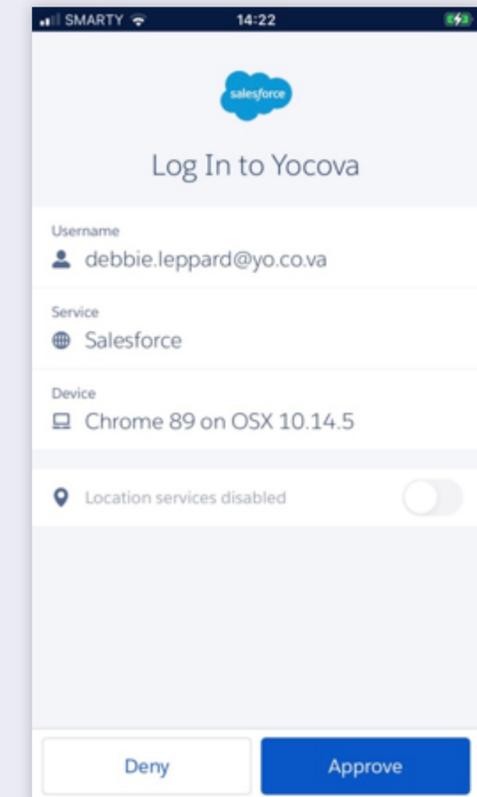
The screenshot shows the Yocova login page. At the top left, it says "A data innovation led by D² Data Labs" and "Visit yocova.com". The Yocova logo is prominent. Below it, a tagline reads: "A platform where the aviation community comes together to exchange information and ideas, to improve outcomes for the whole industry." There is a section for "Yocova members" with a note about login issues. The main login section is titled "Log in with yocova credentials" and includes fields for "Username" (with the example "debbie.leppard@yo.co.va") and "Password". There is a "Log in" button and a "Login with RR Azure" button. To the right, there is an illustration of people working at computers and a "Join the conversation" button. Below the illustration, it says "Join the conversation" and "Yocova is an award-winning platform exclusively for aviation industry professionals. Start connecting, collaborating and exchanging ideas today. Register to join the conversation."

After the Multi-Factor Authentication has been enabled, when you click Log in on your browser, the following screen will appear, prompting you to check your mobile:

When you open your mobile device, you'll be asked to approve the request to log in to Yocova. Tap **Approve**:



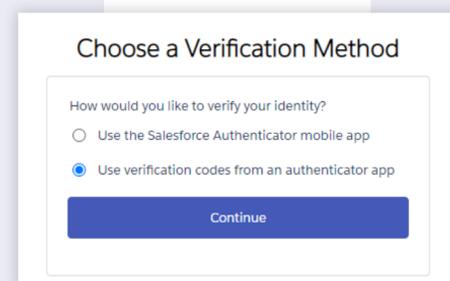
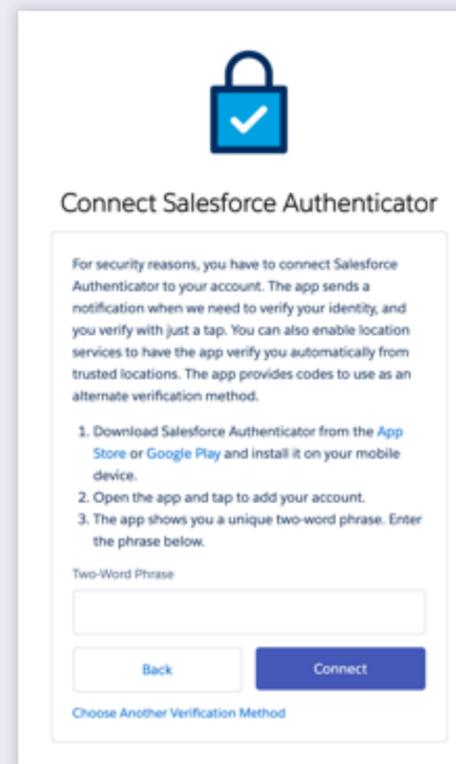
The green tick will then appear and you'll be logged in to Yocova.



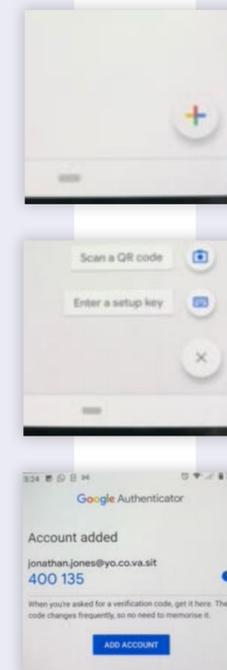
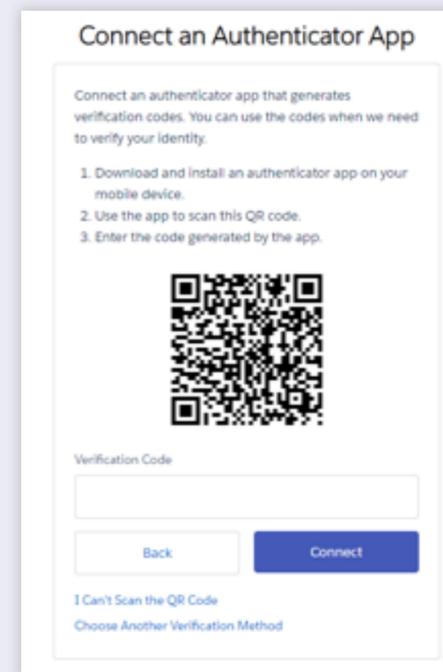
Using alternative Multi-Factor Authentication such as Google or Microsoft Authenticator

If you are unable to install Salesforce Authenticator on your mobile, but you have an alternative authenticator installed such as Google or Microsoft, then it is possible to use those instead. From the first prompt click **Choose Another Verification Method**:

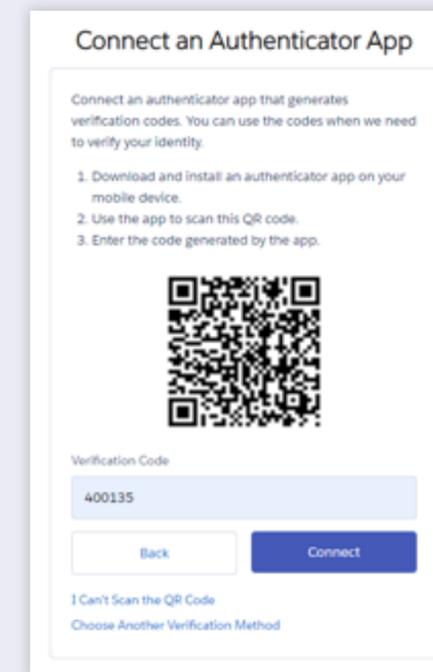
And select Use verification codes from an authenticator app and then click **Continue**:



The login screen will then display a QR code that you can scan from within your authenticator app:



Scanning the QR code will add the account to your authenticator app. You can then add the number from the app, into the Yocova login page.



We hope these instructions are useful.
If you have any questions please contact

support@yocova.com